

What is a Rover Ticket?

- 🚂 A Rover Ticket allows you to take from a single round trip up to as many round trips that are available on the day of your travel. Or you can hop on and off along the line at any of our stations and re-join the train later the day. This allows you freedom to enjoy other areas such as Peterborough City Centre, Ferry Meadows etc.

How long does a Rover Ticket last?

- 🚂 A Rover ticket lasts for a single day unless we have a special offer running.

How many adults and children are included in a Family Rover?

- 🚂 You can have 2 Adults and up to 3 Children

What ages does a Child fare cover?

- 🚂 Children are between the ages of 3 and 15 years of age. On some events this may change depending on the type of activities that may be involved.

What age is a Senior Fare?

- 🚂 Seniors are aged 65 and over.

Can I bring my dog?

- 🚂 We are a dog friendly Railway and welcome dogs if they are well behaved and kept on a lead. We ask that they are not allowed to sit on the carriage seats and that you do clear up after them. Place waste in a suitable bag in our platform waste bins. On some forms of travel, we do not allow dogs- this is generally our Food Services and Santa Trains. Please check on the event page details if unsure.

Are there toilets on the trains?

- 🚂 Yes, we have toilets on our trains. However, as our carriages are of heritage stock they are not like modern trains on the main line networks. This means that we ask you not to use the toilets when the train is at a station as waste is flushed down on to the track. Please consider using our toilets at Wansford Station before commencing your journey.

What facilities do you have for passengers with disabilities?

- 🚂 At Wansford Station we have a Disabled toilet on the ground floor. On the trains, due to age and size of the carriages our toilets are small and not suitable for a wheelchair user to access.

- ✎ We can assist boarding for wheelchair users and those with other walking aides. Ask any of our Porters or Train Guard who will be happy to help.
- ✎ Currently we have a carriage away being adapted for disability access – when it returns it will be adapted for wheelchair users including an accessible toilet.

Do you offer any concessions?

- ✎ We offer a Carers rate for those travelling with a full paying passenger.
- ✎ We trust that you will only ask/purchase this concession when it applies to you
- ✎ We rarely ask for any forms of proof, but it is wise to carry something with you in the event we may need to validate your travel documents

I have an NVR voucher – where can I use it?

- ✎ NVR vouchers can be used for Travel only. Just present your voucher to the booking office, Travelling Ticket Inspector or staff at Overton Station who will exchange the voucher for a travel ticket. If your voucher does not cover the full cost of travel you will need to pay the difference. We do not offer change where the purchase is less than the face value.

Can I take a buggy on the train?

- ✎ Yes – please consider other passengers and do not block walk ways. Buggies can be left with the Guard or folded up in the carriage.

Can I eat on the train?

- ✎ Yes – many passengers enjoy bringing a picnic, or purchase food from the café or from the on-board buffet car. All we ask is that you clear up after yourselves and dispose of rubbish after leaving the train so that other users can use the area after you.

I have an Activity Superstore Voucher – how do I book my Experience

- ✎ From our web site we have a link to Activity Superstore's website where you can activate and book a date. Your voucher will be exchanged for an All-Day Rover ticket enabling you to hop on and off throughout your visit or do one trip.
- ✎ Please note that we do not provide Cream Teas or Afternoon Teas with Activity Superstore vouchers – we only offer the train ride.
- ✎ Vouchers are not valid on our own food trains or our Santa Trains
- ✎ Vouchers are not valid on Special Event or Gala days in general, however, on some occasions we may accept them but will ask you to pay a supplement charge upon arrival – please check with us before travelling.