

01780 784444



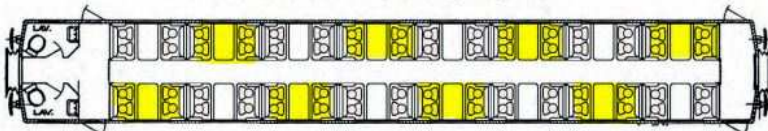
adminassitant@nvr.org.uk

## Train Travel and Visitor Information

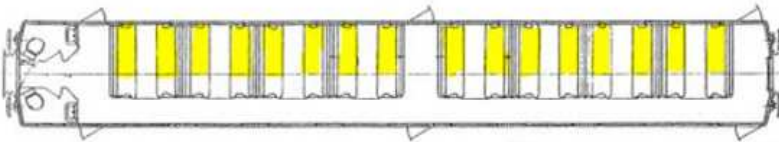
Thank you for booking tickets to travel on the NVR. Please ensure you bring your E ticket on the day. You have been allocated seating, the seat number and coach allocation are with your tickets. You will be seated in either a compartment coach or an open coach, each compartment holds a maximum of six passengers of the same group, or you will be sitting in a open coach at tables of up to four passengers from the same group.

Please only sit in your allocated seats

Yellow Seats are allocated, white seats are not in use and must not be used



Open coach seating



Compartment coach seating

Wear a face covering when boarding the train. These may be removed whilst seated in a compartment only unless moving around the train where you will be required to wear a face covering. All other carriages will require face coverings to be worn. Those exempt include children under 11 years old, passengers with disabilities, those with breathing difficulties and anyone travelling with someone who relies on lip reading. Please arrive no earlier than 30 minutes before departure or later than 20 minutes before departure (you may be held in a queue)

Please remember to bring your E ticket on the day

Dogs are permitted (chargeable ticket is required)

Passengers who require the use of a wheelchair can access the train via the Guards Van.

Missed timings will not be refunded

### Covid 19 Control measures

We have introduced one-way systems at Wansford Station to help visitors maintain social distance.

Gift shop. A wide range of products to suit all tastes and pockets. Face masks to be worn.

Tea, Coffee and a selection of alcoholic and soft drinks will be available from the kiosk under the marquee.

Pre-packed snacks and cakes will also be on sale. No hot food will be available.

Please be prepared to make payment by contact free cards and devices

We have set up enhanced cleaning regimes. Please allow our volunteers to do their work. Hand Sanitisers will be available.

A limited number of new toilets have been installed near to platform 5.

Please use the toilet before boarding the train.

